

This National Day, Escape to the Natural Wonders of Almaty EX SHJ

Prices Per Person

Single	Double/Twin	Triple	Child With Bed	Child No Bed	Infant
AED 4499	AED 3799	AED 3699	AED 3499	AED 3299	AED 799

Check In	29 th Nov 2026 (Early Check In)
Check Out	03 rd Dec 2026
Hotel Name	Mildom Residence Almaty 4* or Similar
Meal Plan	Breakfast Basis
Remarks	➤ Extras to be paid directly ➤ Fixed departure is non refundable once booked and confirmed ➤ Hotel accommodation is subject to final confirmation and may be replaced with a similar category if required. ➤ Flight timings and details are subject to airline modifications. ➤ Seat allocation remains at the sole discretion of the airline. We do not guarantee or assign specific seats.
Inclusions	• Return Economy Airfare with current taxes, including 20kg Check-in Baggage and 7kg Hand Baggage allowance. • 3 Nights Accommodation in hotel with breakfast • 2 Days Tour with English speaking Guide • Transfer (Airport – Hotel - Airport) • Cable car ride to Kok-Tobe Mountain Park • Cable car ride to Shymbulak Ski Resort at 3200 meters above sea level (Subject to weather permit) • Visit to the Park of 28 Panfilov Guardsmen(historical place with and endless fire) • Visit to the Old Green Bazaar and Rakhat Chocolate Factory • Entrance tickets included & Environmental fees for entry to national parks • English speaking tour guide • Daily Water bottle • Travel Insurance

Flight	Departure airport	Landing airport	Departure time	Landing time
Air Arabia 253	Sharjah International Airport - Sharjah, United Arab Emirates	Almaty International Airport - Almaty, Kazakhstan	Sun Nov/29 20:55	Mon Nov/30 02:05
Air Arabia 252	Almaty International Airport - Almaty, Kazakhstan	Sharjah International Airport - Sharjah, United Arab Emirates	Thu Dec/03 15:10	18:55

Payment Policy

- 50% payment is required at the time of booking confirmation.
- Balance payment must be completed 30 days prior to departure.
- Failure to adhere to the payment schedule may result in automatic cancellation, and the amount paid will be non-refundable.



Itinerary:

This is a typical itinerary but always subject to change and it may vary based on the current situation/weather/availability of the establishment at the commencement of the tour.

Day 1 – 30Nov | Arrival – Early Check in + Almaty City Tour

Arrival at Almaty International Airport

Meet & Greet by our representative

Breakfast at the hotel.

Excursion to Kok-Tobe Park by Car, a scenic mountain park with a range of attractions.

Activities include:

Panoramic city views.

Riding the thrilling fast coaster (optional).

Exploring the Ferris wheel for breathtaking sights (optional).

Visiting the mini zoo with local and exotic animals.

Browsing souvenir shops for unique keepsakes.

Enjoy time for a peaceful walk in the park.

Excursion to Almarasan Gorge.

Enjoy the beautiful surroundings and fresh mountain air with time for walking and relaxation.

Visit Ayusai Center and hike to the picturesque Ayusai Waterfall, enjoying the serene atmosphere and stunning nature.

On the way back, visit the First President's Park.

Take time to walk around, explore the landscaped gardens, and enjoy the peaceful ambiance.

Time for lunch at a restaurant or café

Explore the Old Green Bazaar.

Enjoy the lively atmosphere, shop for fresh produce, spices, and traditional Kazakh goods.

Visit the local Chocolate Factory Shop "Rakhat" to buy authentic Kazakh chocolates and sweets.

20:00: Transfer back to the hotel.

Overnight in Almaty

Day 2 – 01st Dec | Almaty Day at leisure OR Optional Tour with charges

Breakfast at the hotel.

Day at leisure

OR

Charyn Canyon & Kolsai Lake (Optional) @ AED 399 Per Person – (Based on 30 Pax travelling together)

07:00: Departure from the hotel to Charyn Red Canyon. (Approximately 3-hour drive).

10:00: Arrival at Charyn Red Canyon.

Explore the stunning landscapes of the canyon, including the "Valley of Castles," with time for walking and taking photos of this natural wonder.

Departure from Charyn Red Canyon to Kolsai Lake.

Arrival at Kolsai Lake.

Enjoy the tranquil beauty of the alpine lake surrounded by the majestic Tian Shan Mountains.

Time for Lunch at a local café or picnic.

Departure from Kolsai Lake back to Almaty.

Time for dinner at a local restaurant or café

Overnight in Almaty

Day 3 – 02nd Dec | Shymbulak Tour

08:00: Breakfast at the hotel

10:00: Checkout & Proceed for Excursion to Shymbulak Ski Resort.

Take a cable car ride to 3200 meters above sea level and enjoy breathtaking views of the mountains.

Spend time walking around the resort, taking in the fresh mountain air, and capturing stunning photos.

Time for lunch at a restaurant or café at Shymbulak or on the way back to the city.



Evening on Arbat street walking tour

The highlight of the day is Arbat Square, where a real festive atmosphere prevails. National treats, yurts, folk games, music, dances

Free time for Dinner at a restaurant nearby.

Overnight in Almaty

Day 4 – 03 Dec | Departure

Check out at 12:00

Transfer to Almaty International Airport for your departure

Departure

EXCLUSIONS:

- Entrances fees if any applicable
- Porterages
- Meals not mentioned in the program
- Tips and other personal expenses
- Early Check-in /Late Check-out
- Anything's else which are not mentioned in the Inclusion Item
- Visa Cost if required
- Optional tours **(To be booked 30 days before the travel date)** and add-on services
- Flight's Seat Assignment, meals and Entertainment

Visa Information for Kazakhstan

Visa-Free Entry for UAE Residents of Certain Nationalities

- **Indian Nationals:** Holders of an Indian passport can travel to Kazakhstan visa-free for up to 14 days, provided their passport has at least six months of validity.
- **Filipino Nationals:** Holders of a Philippine passport can travel to Kazakhstan visa-free for up to 30 days, provided their passport has at least six months of validity.

UAE Nationals (Emirati Citizens):

Visa-Free Entry: Citizens of the UAE can travel to Kazakhstan visa-free for stays of up to 30 days.

Visa Requirements for Other Nationalities

Pakistani Nationals: Pakistani passport holders, even if they are UAE residents, require a visa to enter Kazakhstan.

- **Application Process:** Apply at the Kazakhstan Embassy in Abu Dhabi or Consulate in Dubai.
- **Documents Required:** Emirates ID, UAE residence visa, passport, invitation letter (if needed), and other supporting documents.

Bangladeshi Nationals: Bangladeshi passport holders require a visa to enter Kazakhstan. They may apply for an **e-visa** if eligible.

- **Steps:** Obtain an invitation letter from a Kazakh sponsor and then apply via Kazakhstan's online visa portal.

Egyptian Nationals: Egyptian passport holders need a visa to enter Kazakhstan.

Options for Application: E-Visa: Egyptians can apply for a **single-entry e-visa** for tourism, business, or medical purposes.



Steps:

- Obtain an invitation letter (LOI) from a Kazakh sponsor (e.g., tour operator or company).
- Apply online through the **Kazakhstan Visa and Migration Portal**.
- The e-visa is valid for entry via **designated international airports** (e.g., Almaty or Astana).

Embassy/Consulate Visa: Apply directly at the Kazakhstan Embassy or Consulate.

Documents Required:

- Valid passport with at least **6 months validity**.
- UAE residency visa (if applicable).
- Passport-size photo.
- Letter of purpose (if not using an LOI).
- Proof of funds, travel insurance, and return flight tickets.

Cancellation Policy (Fixed Departure)

This is a Fixed Departure package, and once the booking is confirmed, it will be treated as 100% non-refundable. No cancellations or amendments will be permitted.

Terms & conditions:**1. Check-in / Check-out Policy**

Early check-in and late check-out are strictly subject to availability at the time of arrival/departure and may incur additional charges.

2. Visa Approval

Visa issuance is subject to approval by the respective embassy/immigration authorities. Birman Travel and Tourism LLC Travel & Tours LLC shall not be responsible for any visa rejection. Any financial implications arising from visa rejection will be borne by the client.

3. Flight Changes / Disruptions

In case of any cancellation, delay, or rescheduling of domestic or international flights during the travel period, any additional expenses incurred (including accommodation, meals, transfers, etc.) shall be borne by the traveler.

4. Unused Services

Any services not utilized within the stipulated time will be non-refundable and non-transferable.

5. Seat Allotment

Seat allocation is not included in the package and is subject to airline policies and availability.

6. Personal Belongings

Travelers are solely responsible for the safety of their personal belongings. Birman Travel and Tourism LLC Travel & Tours LLC shall not be liable for any loss, theft, or damage to baggage or personal items.

7. Liability Disclaimer

Birman Travel and Tourism LLC acts only as an intermediary between clients and service providers. The company shall not be liable for:

- Loss, damage, theft, or loss of baggage
- Injury, accident, illness, or death
- Delays, breakdowns, or irregularities in travel arrangements
- Any inconvenience caused due to third-party services



Any additional expenses arising from the above shall be borne by the traveler.

8. Force Majeure (Important)

The company shall not be held liable for any failure or delay in performance due to circumstances beyond its control, including but not limited to **war, political unrest, natural disasters, strikes, pandemics, government restrictions, airline disruptions, or any other force majeure event**.

All changes, cancellations, Credit Vouchers and refunds in such cases will be subject to airline, hotel, and supplier.

9. COVID-19 & Health Policy

Birman Travel and Tourism LLC shall not be responsible if a traveller tests positive for COVID-19 or any other illness during the trip.

All related expenses including quarantine, hospitalization, flight changes, extensions, or evacuation will be borne by the traveller.

10. Travel Regulations & Government Rules: *The Company shall not be responsible for any changes in travel regulations, visa rules, Immigration decline at Airport or government policies that may affect or disrupt the itinerary after booking confirmation.*

11. Third-Party Services

Birman Travel and Tourism LLC has no control over services provided by airlines, hotels, transport providers, or other third parties. Any issues arising from such services shall be governed by their respective terms and conditions.

12. Minimum Operating Strength (MOS)

Package subject to Minimum Operating Strength (MOS). In case of low passenger count, rates/revisions may apply or departure may be cancelled.

Travel Tips – Almaty, Kazakhstan

NECESSARY DOCUMENTS

Dear tourists!

We kindly ask you not to forget the documents necessary for your trip:

- a foreign passport;
- voucher;
- air tickets and other travel documents;
- a notarized power of attorney/permission for children under 18 to travel abroad from each of the parents not participating in the trip;
- driver's license if you plan to rent a car;

Please note that the voucher contains the logo and the name of the host the company with which tourists are met at the airport.

PACKING SUITCASE

We recommend putting all valuables, documents and money in your hand luggage and taking it with you on the plane. All metal sharp and cutting objects (nail scissors, nail files, penknife, etc.), as well as any liquids, gels and aerosols (with the exception of baby food and medicines, if necessary) should be packed in the luggage — it is prohibited to carry such items in hand luggage.

Do not forget to collect and take with you a first aid kit that will help with mild ailments, it will save time searching for medicines and eliminate unwanted communication in a foreign language.

CUSTOMS CONTROL BEFORE THE START OF THE TRIP

If you do not move currency and items that need to be declared across the border, then you should pass through the customs control zone along the "Green Corridor".



Without presenting documents and without entering information about the currency in the passenger customs declaration, tourists have the right to take out cash foreign currency and/or the currency of your own country, as well as traveler's checks in the amount of no more than 10,000 US dollars. If the amount exceeds this limit, it must be declared in the passenger customs declaration.

CHECK-IN AND BAGGAGE CHECK-IN

Passenger registration and baggage check-in are carried out on the basis of a registered air ticket or a printed itinerary and/or electronic ticket receipt, as well as a passenger's passport.

Upon check-in, the passenger is issued a boarding pass, which must be kept until the airline claims on the quality of the air transportation services provided.

Please remember that check-in for the flight ends 40 minutes before departure (departure time is indicated on the ticket) local time. A passenger who is late by the time of the end of passenger check-in and baggage clearance or boarding the aircraft may be refused transportation.

Each air carrier sets its own baggage allowance, as well as the dimensions and weight of hand luggage, carried in the cabin of the aircraft. Check this information before departure. For the carriage of baggage in excess of the established free baggage allowance, an additional fee is charged at the rate set by the carrier. The carrier has the right to refuse a tourist to carry baggage, the weight or volume of which does not meet the established standards.

GEOGRAPHY

Kazakhstan is located in the center of the continent of Eurasia and ranks 9th in the world in terms of area — 2724.9 thousand km². Kazakhstan borders Russia in the northwest, north and northeast, China in the southeast, Kyrgyzstan, Uzbekistan and Turkmenistan in the south. It shares the waters of the Caspian Sea with Iran, Azerbaijan, Russia, and Turkmenistan.

CLIMATE (Kindly check the updated weather condition before the travel)

The climate of Kazakhstan (with the exception of the south) is sharply continental with an average temperature between -4 °C and -19°C in January and between +19 ...+26 °C in July. In winter, the temperature can drop to -45 °C, and in summer it can rise to +30 °C.

On the territory of Kazakhstan, all four seasons are pronounced – with frosty winter, blooming spring, hot summer and crimson autumn. The cold winter begins in November and lasts until April. The influence of Arctic air masses leads to severe (up to -50 °C) frosts. Spring is short and changeable – from mid-April to the end of May. At the same time, the weather in spring is very unstable: a clear warm day can suddenly change to a sharp cold snap. Dry hot summer begins at the end of May and lasts until mid-September, the temperature rises at times to +35...+40°C. Autumn, with even weather and night frosts, begins at the end of September and lasts until the beginning of November.

RELIGION

The main religions of Kazakhstan are Sunni Islam and Russian Orthodox Christianity. Kazakhstan officially declares freedom of religion.

TIME ZONE:

The territory of the Republic of Kazakhstan is divided into two time zones (officially the 4th and 5th) with UTC+5 and UTC+6 operating in them, although in fact it is located in four geographical time zones: UTC+3, UTC+4, UTC+5, UTC+6.

THE NATIONAL CURRENCY

The national currency of Kazakhstan is the Kazakhstani Tenge (KZT code). 1 USD = 450 KZT

US dollars, euros and rubles can be easily exchanged for tenge at any of the numerous exchange offices operating with banks and independently. Banks in Kazakhstan, as a rule, work on weekdays from 9.00 to 18.00. Exchange offices are open from early morning until late evening, operate at airports, train stations, busy places, in large shopping centers. The main European and international credit cards are accepted for payment.



CUISINE, RESTAURANTS

Mostly Kazakhs prefer meat food. The main national dish of the Kazakhs is beshbarmak. Beshbarmak is prepared from lamb, horse meat or beef with the addition of dough. In Kazakhstan, horsemeat products are also very popular: kazy, karta, zhal, zhaya – from drinks: koumiss, shubat. Medicinal drinks kymyz (mare's milk) and shubat (camel's milk) have medicinal properties and a tonic effect and are used to cure diseases of the lungs and gastrointestinal tract.

Considering that representatives of more than one hundred and thirty nationalities live in Kazakhstan, the cuisine of Kazakhstanis is very diverse.

There are many restaurants and cafes in large cities of the country, where you will be offered dishes of European and national cuisine.

HOLIDAYS AND NON-WORKING DAYS

January 1 – New Year

March 8 – International Women's Day

March 22 – Nauryz Celebration

May 1 – the Day of Unity of Nations

May 9 – Victory Day

July 6 – Capital City Day

August 30 – Constitution Day of Kazakhstan

October 25 – Republic Day

December 16 – Independence Day of Kazakhstan

AT THE HOTEL

On the day of arrival, check-in is carried out in accordance with the rules adopted at the hotel. Usually starting at 14:00 local time. Please familiarize yourself on the spot with the terms of service at the hotel and adhere to the rules established by the hotel.

On the day of departure, before the check-out time (usually 12:00), you need to vacate your room and pay for additional services: telephone calls, mini-bar, ordering food and drinks in the room, massage, etc. You can leave your luggage in the hotel's luggage room and stay at the hotel until the arrival of the transfer. If you have not rented the room before 12:00, the cost of the room is paid in full for the next day. We would like to inform you that since 01.01.2023, a decree has been adopted on a tourist fee of 5% of the total room rate for foreign citizens.

EXCURSIONS

Group: Ordered and paid services, such as transfers and excursions, are provided to the tourist only at the time specified in the program or voucher. It can be adjusted by the accompanying group on the spot, depending on the specific circumstances: late arrival of the plane, "traffic jams" on the roads, bus breakdown, illness of the guide.

Individual: For each individual service, you must be given a separate voucher indicating the date, time and place of the meeting, as well as a contact phone number to call if you have any problems and any questions.

We recommend comfortable shoes without heels, a hat, an umbrella, a camera and drinking water for all excursions.

On excursions involving visits to temples, cathedrals and churches, you need to come in appropriate clothes: shoulders and knees should be covered.

A tourist who did not show up (or was late) for the tour is not entitled to monetary compensation and the transfer of the tour to another date.

SHOPPING

On weekdays, large stores in Kazakhstan usually work from 09:00 to 22:00, there are usually no lunch breaks. Small shops are open on weekdays from 10:00 to 20:00. Markets usually open from 08:00 and work until 22:00, but each pavilion owner decides for himself what time he comes or leaves work.



Traditional Kazakh souvenirs are saukele (national women's wedding headdress), kamschy (Kazakh whip made of genuine leather with a goat leg). Tourists often buy local fermented milk products – kymyz and kurt (type of cheese), jewelry made of silver in the national style, a variety of products made of felt wool.

TELEPHONE COMMUNICATION

The international telephone code of Kazakhstan is the same as that of Russia – 7.

In Kazakhstan, cellular communication and mobile Internet services are provided by the operators "Kcell", "Activ", "Beeline", "Tele2". SIM cards of these operators can be purchased at the airport, railway station, numerous communication salons.

EMERGENCY AND REFERENCE PHONES

- 101 – Fire service
- 102 – Police
- 103 – Emergency medical care
- 104 – Gas service
- 112 – Emergency rescue service
- 171 – Ordering long-distance and international negotiations
- 118 – Information service of local telephone operators
- 169 – Paid reference and information service

TIPS

Tipping in Kazakhstan is not as common as in the West, that is, they are not a generally accepted norm. The reason for this is the fact that almost always the cost of service (in cafes, hotels, travel agencies, etc.) is already included in the final bill, so there is no need for additional remuneration, but if you liked the service, then for example in a restaurant or cafe, you can leave the change.

PERSONAL HYGIENE AND SAFETY RULES

We strongly do not recommend buying excursions and additional tourist services in unknown tourist and excursion agencies. You may be given deliberately false information about the tour itself, you will not be guaranteed the safety of the services provided and the serviceability of the equipment used, thereby you can put yourself in serious danger.

Before the trip, it is recommended to take with you photocopies of the main pages (with a photo, personal data, registration mark) of the foreign and domestic passports of your country. Carry your passport (or a photocopy of your passport), a business card of the hotel with you.

In case of transport accidents, conflicts with the police, other local authorities, it is necessary to inform the representative of the host party or the staff of the Embassy / consulate your country.

During the travel period, the tourist does not have the right to commercial activity or other paid work. Wash your hands before eating. Do not drink raw water, especially from open reservoirs. It is recommended to use mineral water for drinking, which can be purchased in the shops and bars of the hotel.

It is not recommended to carry large amounts of cash with you. Theft of money and things from tourists happens quite often, as well as fraud with fake dollars. You should not take large amounts of money out of your wallet in full view of everyone

When leaving the bus at stops and during excursions, do not leave hand luggage in it, especially valuables and money. It is better to keep important documents, cash and jewelry in the safe of the room. If there is no safe in the room, it can be rented for a fee from the hotel administration or deposited by the porter in the safe at the reception. It is recommended to hand over the room key to the hotel reception desk, in case of its loss, inform the administration.

In many hotels, it is forbidden to take towels out of the room to the beach or to the pool. Do not bring towels or equipment from the room to the beach without the permission of the staff.

If there is a mini-bar in the room, then all drinks and snacks taken from it, as a rule, must be paid for.

IMMIGRATION DISCLAIMER



- Please be advised that entry into any country is at the sole discretion of immigration authorities. Even with valid visas and documents, travelers may be subject to additional checks or denied entry.
- Birman Travel and Tourism LLC have no control over immigration decisions and cannot be held liable for any issues arising at the border.
- We recommend checking the latest travel and entry regulations with the official embassy or immigration office before departure.

Travel eSIM, Unlimited Freedom

Stay online in 175+ countries with 4G–5G connectivity wherever you go. Please connect for further assistance if required to purchase.

🚩🚩🚩 Important Travel Note: 🚩🚩🚩

- Prioritize reviewing your travel voucher to ensure all confirmed services are well-arranged.
- Verify your personal documentation, specifically your passport, ensuring it remains valid for more than 6 months from the date of travel.
- Confirm the validity of your residence visa to prevent complications when returning to your home country.
- Stay informed about current travel restrictions, visa requirements, and entry rules of the host country. Verify details with our travel consultant or check the official website of the host country before confirming any packages.
- Note that travel regulations are subject to the discretion of the visited country.
- **Please carry your original Emirates ID / residence card during your travel.**

DISCLAIMERS:

- It is the responsibility of the Passengers to ensure the Validity of their Passports and Visas for the Country of Visit.
- Granting or rejecting visas and immigration clearance is the sole prerogative of the concerned sovereign governments.



- Birman Travel and Tourism LLC shall neither be responsible in case of non-granting of such documents. Even if the visas are rejected, cancellation charges /fees shall be payable by the Client. There will be no refund, if the Clients, or any member of the party, is unable to travel due to the said reasons.
- We do not guarantee bed type. We must adhere to the limits set by the hotel. The number of beds in a room to a maximum of two beds irrespective of Single, Twin, Triple or Quad occupancy.
- Hotels mentioned are subject to availability at the time of confirmation and is not guarantee. Hence, if not available, similar category will be provided.
- Please advise us at the time of confirmation for any specification of the floor, room, beddings, view, early check-in, late check-out, adjoining, connecting etc. so that we can inform the hotels in advance. However, we cannot guarantee anything as it is purely based on the availability, policy and the discretion of the Hotel at the time of check-in.
- Hotels / Service providers may ask for a credit card authorization / cash deposit to cover any incidental or expenses of personal nature and must be provided with the same when required.
- **Hotels in SOUTH EAST ASIA, EUROPE, EUROASIA (ex. Turkey, Georgia, Azerbaijan, etc) have smaller room sizes and cannot be compared to the GCC accommodations and their standard.**
- We are providing the names of the accommodation, it is your responsibility to double check the property by means of searching it online. Images and description are always available online for you to investigate before confirming it. Once you confirmed, it means that you agreed with the property.
- There will be no refund (partial or otherwise) for any part of services canceled or unused for any reasons including medical or compassionate.
- Package confirmed is subject to the Booking Conditions/Cancellation policies.
- Any personal expenses of the clients are not included in the package.
- The company shall not accept any liability or responsibility for any damages, loss of baggage, loss, injury, accident, death, breakdown, or irregularity, which may occur in carrying out tour arrangements due to weather conditions, strikes, war, and the threat of war, quarantine or any other cause whatsoever and all such loss or expenses must be borne by the passengers.
- On days when certain attractions, sights, monuments, museums, etc. are closed, the Tour Manager reserves the right to amend the Itinerary / cancel the visit.
- There are no refunds for any services i.e. meals, sightseeing, etc not utilized on your tour.
- Vouchers are not transferable and valid only for the services mentioned therein.
- Any services not specifically confirmed and noted on vouchers will not be rendered.
- All extras to be paid directly to the hotels/the service providers.
- Be a responsible Tourist, respect the culture, the surroundings, the rules of the host country, and the properties of the service providers. Irate behavior and any misconduct will not be tolerated and subject to consequences.
- The above terms and conditions are read and understood, and we are well aware of the all policy

